

Senior Vice President of Program Operations

Organization: Chabad on Campus International

Location: Brooklyn, NY (Remote; east coast preferred)

Position Type: Full-Time

About Chabad on Campus International (COCI):

Chabad on Campus International is at the forefront of Jewish life on campus, supporting the sustainability and success of the 360+ Chabad Houses serving 890+ campuses: championing robust Jewish life and learning on college campuses around the world. Together with Chabad House Directors, we seek a future where every Jewish student has a deeper affinity, connection, and understanding of their faith, heritage, and identity.

Based in Brooklyn, New York, COCI has a team of over 30 dedicated individuals and an annual operating budget of \$20M. Given COCI's mission of promoting a campus life where Jewish identity and Jewish pride can thrive in all circumstances, we are investing in a strategic growth initiative to be able to significantly increase our impact, which is needed more than ever during these volatile times for Jewish students on campus.

Position Overview:

Reporting directly to the COO and serving as a member of the senior leadership team, this leadership role will oversee the planning, execution, growth, and assessment of all COCI campus-based work. This role will support the organizational growth and student programming of its hundreds of Campus Chabad Houses globally. The ideal candidate should have prior experience on a senior leadership team, experience overseeing program development and execution, strong supervisory skills, and experience working at the national and/or global level.

Primary Responsibilities:

Program Operations Management

Ensure optimal performance in two main departments of COCI (Student Engagement and Chabad House Advancement) and processes to enhance all programs and resources delivered to Chabad Houses in the field. Key areas include:



- Strengthening Processes and Systems: Streamlining workflows, improving operational efficiency, and applying best practices to ensure consistent implementation.
- Training and Accountability: Developing robust training programs for staff and directors while establishing clear accountability measures to ensure goals are met
- Measuring and Scoping: Implementing metrics and assessment tools to measure program effectiveness, ensuring they can be scaled in both quantity and quality.
- Strategic Planning and Budgeting: Developing and implementing a strategic plan covering all programmatic areas, ensuring accountability and alignment with organizational goals, while overseeing budget development and management for relevant areas of responsibility.

Organizational Growth of Chabad Houses:

- Overseeing the team and strategy for creating and implementing the infrastructure for a COCI flagship initiative that aims at elevating business practices across Chabad Houses globally. This includes areas such as: fundraising, programming, legal, budgeting, security, and compliance practices.
- Ensuring ongoing connection with and support of Chabad Houses globally.

Student Education, Engagement and Experiences of Chabad Houses

- Overseeing the team providing robust educational materials for Chabad Houses and their students;
- Overseeing the team creating and managing programs and resources to help Chabad Houses engage more students.
- Developing and executing a comprehensive strategy for immersive experiences, including educational conferences and trips.

Student Advocacy

 Overseeing the Advocacy Campus Taskforce (ACT) that is currently empowering Chabad Houses to combat the rising phenomenon of anti-Jewish and anti-Israel sentiment that has become a feature of campus life.

<u>COCI Team Management</u>



- Supervising a team of 5-7 direct reports in the international office and 15-17 overall including working with human resources on hiring, onboarding, and performance management.
- Providing strong leadership regarding goal setting, prioritization, milestone management and reporting.
- Fostering professional development and a healthy team culture.
- Work with the department team and finance to develop and manage annual budgets.

Qualifications:

- A minimum of 10 years of experience in a relevant field.
- Experience at the national and/or global level.
- Strong supervisory experience with a track record of building teams and professional development of staff.
- Proven ability to translate strategic plans into operational plans with metrics and milestones.
- Experience designing and implementing programs.
- Alignment with COCI mission and values.
- Experience with Jewish communal non-profits.
- Experience serving as a member of a senior leadership team.
- Ability to travel to the Brooklyn office on a routine basis and also attend relevant national and international gatherings.

Benefits:

- Generous paid time off schedule
- Health insurance
- Dental and vision insurance
- Retirement plan
- Flexible spending accounts
- Paid parental and family leave
- Bereavement leave
- Short-term and long-term disability coverage

Compensation: \$180,000 to \$200,000 annual salary depending on experience; if your background exceeds our requirements, let's talk.

To Apply: Please <u>click here</u> to submit your cover letter, resume, and salary expectations.